

# KRISSHOP ORDER FORM 订购表格 販売申し込み用紙

Order Ref:

## PART ONE: DELIVERY INFORMATION

### PLEASE CHARGE TO 付款者 ご購入者

Please write in BLOCK CAPITALS. Street address and telephone number are compulsory.

Do not use PO Box No. 須填上地址和电话号码。请勿使用邮政信箱地址。

名前、住所、送り先の表記はローマ字でお願いいたします。

Mr/Mrs/Miss 姓名 氏名	
Address 地址 住所	
COMPULSORY	
City 城市 市町村	State 省 都道府県
Country 国家 国	Zip Code 邮编 郵便番号
Tel 电话号码 電話番号	
COMPULSORY	
Fax 传真 ファックス	
Email 电邮 Eメール	

Please provide your email address if you wish to receive an acknowledgement for your order.

<b>KrisFlyer Membership No. (if applicable 若適用 該当者のみ)</b>
<input type="checkbox"/> Please tick for PPS Club Members

By completing this form, you acknowledge that you have read the Terms and Conditions and will pay for any duties, if applicable, for your shipment.

### DELIVERY INFORMATION 送货资料 お送り先

If different from billing address, please complete below. Please print in BLOCK CAPITALS.

Street address and telephone number are compulsory. Do not use PO Box No.

若与账单地址不同, 请填写以下资料。须填上地址和电话号码。请勿使用邮政信箱地址。

ご自宅以外に送られる場合は、その送り先を下にお書きください。名前や住所、送り先の表記はローマ字でお願いいたします。

Mr/Mrs/Miss 姓名 氏名	
Address 地址 住所	
COMPULSORY	
City 城市 市町村	State 省 都道府県
Country 国家 国	Zip Code 邮编 郵便番号
Tel 电话号码 電話番号	
COMPULSORY	

• Some items are not available for home delivery. Customers are advised to check krisshop.com or the Terms and Conditions page in the KrisShop catalogue for items available for delivery before placing order.

• For details on delivery charges, please refer to the next page. GST will be charged for all items delivered in Singapore. For multiple orders to a single location, delivery charge is applicable to each order below \$100.

• Overseas delivery charges do not include customs/import duties and postal clearance. Any additional cost, if applicable, will be borne by the customer and paid directly to the respective custom and/or courier upon arrival of items in the country, and cannot be paid using any form of vouchers (including e-vouchers) or KrisFlyer miles.

• By completing this form, you agree and acknowledge that any personal data you provide will be processed by KrisShop Pte. Ltd. for the purposes of administering your order. Processing of any personal data is subject to KrisShop Pte. Ltd's Privacy Policy. The Privacy Policy is available on www.krisshop.com

## PART TWO: ITEM/S TO ORDER

Product Code	Name of Product	Colour/Size (if applicable)	Qty	Unit Price	GST*	Delivery Fee*	Total Amount
Final Price (including GST and delivery fee if applicable is calculated by KrisShop. You will receive an email upon order confirmation.)						<b>TOTAL</b>	
						(\$ Singapore Dollars)	

## PART THREE: METHOD OF PAYMENT

Visa  Mastercard  Diners Club  American Express  JCB

Name of Cardholder 信用卡持有者姓名 クレジットカードの所有者名
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Credit Card No. 信用卡号码 クレジットカード番号
<input type="text"/>

Expiry Date 有効期限
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Signature 签名 サイン	Date 日期 日付
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Your signature, expiry date of credit card and telephone number are required to process your order. Please read all terms and conditions overleaf before ordering. 我们需要您的签名、信用卡到期日和电话号码以便处理您的订购。请在订购前参阅页后的所有条款。ご注文の際、サインとクレジットカードの有効期限、電話番号が必要です。ご注文前に裏面の条件すべてをお読み下さい。

Mailing Address:

**KrisShop Pte. Ltd.**  
**51 Changi Business Park Central 2**  
**#08-06/07 The Signature**  
**Singapore 486066**

Payment with Voucher: (Please mail original voucher/s together with this form)

<input type="checkbox"/> PPS Gift Voucher	Total Value:
<input type="checkbox"/> Inflight Gift Voucher	
<input type="checkbox"/> KrisShop Voucher	

VOUCHER NUMBER/S:
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FOR OFFICIAL USE ONLY

NPA \$	Approval Code	Date	P.O. No.
Tracking No.	Other Remarks (refund/replacement):		

## SINGAPORE DELIVERY CHARGES

### KRISSHOP INFLIGHT / ONLINE EXCLUSIVE ITEMS

<b>Standard delivery</b> (Items will be delivered within 7 – 10 working days from date when order is placed)	Free
For nett purchase above S\$100	
For nett purchase below S\$100	S\$6 per trip
<b>Express delivery</b> (Items will be delivered within 3 working days from date when order is placed)	S\$12 per trip

### KRISSHOP LIVING CATALOGUE ITEMS

All items are delivered free of charge to Singapore addresses
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- GST will be charged for all items delivered in Singapore.
- For multiple orders to a single location within Singapore, delivery charge is applicable to each order below S\$100.

## BUYING INFORMATION

KrisShop Order Forms can be downloaded from our website: [www.krisshop.com](http://www.krisshop.com). Singapore postage is included. Alternatively, you may check with cabin crew for availability of KrisShop Order Forms on board, or request by email to [krisshopcustomercare@krisshop.com](mailto:krisshopcustomercare@krisshop.com) or telephone (65) 6542 3208.

### SUBMISSION OF COMPLETED FORMS

You may mail your completed forms to KrisShop at the mailing address provided on the first page. You may also send your forms to any overseas Singapore Airlines Ticketing or Airport Office.

**PRICES** Please refer to the above tables for delivery charges. **Customs, import duties and postal clearances are separate and additional to the price. These will be borne by the customer and cannot be paid using any form of vouchers. Prices are also subject to the prevailing Goods and Services Tax (GST), which will be charged in addition to all delivered in Singapore only.** All prices are quoted in Singapore Dollars. KrisFlyer members earn 1.5 KrisFlyer miles for every \$1.00 spent (excluding vouchers, discounts, taxes and delivery charges). KrisFlyer miles and benefits are not transferable. PPS Club members will be entitled to a 10% discount. PPS Club discount is not transferable.

**PAYMENT** You can pay by credit card, PPS Club Vouchers, Inflight Vouchers and KrisShop Vouchers only. Please do not send cash or personal cheques. Please mail original vouchers with your completed KrisShop Order Form to the address provided.

**DELIVERY** Upon receipt of your KrisShop Order Form by our Mail Order Processing Team, the product(s) will be delivered to a Singapore address in 10 working days and overseas addresses in 14-21 working days, unless specified or delayed by events beyond our control. Delivery is by courier.

**GUARANTEE** We guarantee that every item is in good condition at time of purchase. If it is not, please return the item to us by registered post in its original packaging within 30 days of receipt, detailing the reason for return. Upon safe receipt of returned goods, we will either exchange or refund the item.

**RETURNS/REFUNDS** To return unsuitable gifts, goods must be returned unworn/unused, in the same condition as when sold and accompanied by proof of purchase within 30 days. We will process the refund through the credit card company that processed your payment, in Singapore Dollars. Please note that the exchange rate between the Singapore dollar and your base currency may fluctuate. We will not refund or reimburse any postal, shipping or handling costs. All purchases using any form of vouchers are non-refundable and non-exchangeable.

Returns should be sent to 请把邮件寄交 返品先の住所: KrisShop Ecommerce Centre c/o Agility 6 Changi North Way #01-01 Singapore 498795

Enquiries can be directed to 若有任何疑问请电邮至 詳細&お問い合わせ先: [krisshopcustomercare@krisshop.com](mailto:krisshopcustomercare@krisshop.com), telephone: (65) 6542 3208

## OVERSEAS DELIVERY CHARGES

### KRISSHOP INFLIGHT / ONLINE EXCLUSIVE ITEMS

Number of items	1	2	3	4 & Above
Charges	S\$28	S\$50	S\$70	S\$85

### KRISSHOP LIVING CATALOGUE ITEMS

Weight per Item #	Below 2kg	Between 2kg-5kg	Above 5kg
Per item charge	S\$40*	S\$100**	S\$180***

- Overseas delivery charges do not include customs/import duties and postal clearance. Any additional cost, if applicable, will be borne by the customer and paid directly to the respective custom and/or courier upon arrival of items in the country, and cannot be paid using any form of vouchers (including e-vouchers) or KrisFlyer miles.

- # Shipping weight is based on the weight per item and not the combined order weight.
- \* Bulky items (not in standard size) below 2kg may be subject to extra overseas delivery charges.
- \*\* Bulky items above 2kg will be charged per item rate.
- \*\*\* For item above 5kg, per item delivery charge is S\$180.

## 条规/购买咨询

您可上网[www.krisshop.com](http://www.krisshop.com)下载已包含新加坡邮费的订购表格。此外，您也可向机舱服务人员要求额外的订购表格，或是通过电邮 [krisshopcustomercare@krisshop.com](mailto:krisshopcustomercare@krisshop.com) 与电话 (65) 6542 3208 索取。

**呈交订购表格** 请将填妥的表格邮寄至本首页的 KrisShop 地址。您也可以将表格寄送到任何新加坡海外售票处或办事处。

**价格** 请参考以上货品运输费之列表。关税，入口税及邮政清算费另计。这些费用需由消费者承担并且不能以任何购物礼券付费。在新加坡国内送货将附加现行消费税(GST)。新币售价指明在新加坡国内送货。KrisFlyer 会员每消费\$1.00可获得 1.5 KrisFlyer Miles (不包括购物券, 折扣, 税款以及运输费)。合格的PPS会员, 将能享有10%折扣。PPS折扣将不能转让。在购物时也许会要求您出示身份证件或PPS会员卡, 以作核实之用。

**付款** 您可以用信用卡, 礼遇嘉宾 (PPS) 俱乐部购物券, 机舱购物礼券付款 (IV) 以及 KrisShop 购物券。请勿寄现金或私人支票。请把正本购物券连同填妥的邮购表格一并寄来。

**送货** 在收到您的邮购订单之后, 我们的邮购组人员将安排运送服务。除非另行通知或被无法预知的情況所耽搁, 否则我们将在10个工作日内将货品送达新加坡地址, 海外地址则需14至21个工作日。货品将以速递方式运送。

**保证** 我们保证所有货品在售出时完好无损。若有不满, 请在购物后30天内把原包装货品以挂号邮寄方式退回, 并详细注明原因。我们将在收到有关货品后, 进行换货或退款程序。

**退货/退款** 因不适用而要求退回的货品, 必须是未经使用/穿戴, 并在原来包装内。请在30天内将购物单据与退货一并寄来。我们将以您之前所付款的信用卡公司以新加坡货币进行退款。但请注意您所付款的货币与新加坡货币的兑换率也许会有所波动。我们将不承担您所支付过的任何邮费, 运输费或手续费。退款或退货服务, 将不适用于使用礼券购买的货品。

## ご注文について

販売のお申込書は、ウェブサイト[www.krisshop.com](http://www.krisshop.com)よりダウンロードすることができます。もしくは機内のキャビンクルーにお尋ねいただくか、電子メール [krisshopcustomercare@krisshop.com](mailto:krisshopcustomercare@krisshop.com) または、お電話 (65) 6542 3208 にてお求めください。尚、お申込書にはシンガポール国内の郵便料金が含まれています。

**お申込用書の提出** ご記入いただいた申込書はダイレクトメールを利用する場合、クリスショップ宛てに、1 ページ目に記載される住所までご郵送してください。または、各国のSIA発券カウンターや、空港オフィスへご送付いただくことも可能です。

**価格** 郵送料は上記の料金表をご参照ください。**関税、輸入税、郵便通関料は別途負担になります。これらの費用は購入者に負担され、いかなる割引券での支払いはできません。シンガポールへ配送される全には消費税 (GST) が課されます。** 料金表のシンガポールドルの価格は、シンガポール国内の配送時のみ有効です。PPS会員様には10%の割引が適用されます。PPS会員様対象の割引は他の方に譲渡できません。商品お買い上げ時に、ご確認のためパスポートか PPS 会員カードの提示をお願いする場合があります。

**支払い** クレジットカード、PPSクラブクリスショップ割引券、カスタマーケア割引券、機内割引券のみご利用いただけます。現金、もしくは小切手を郵送しないでください。割引券はご記入済みの通信販売注文書と一緒に、記載された住所宛てにご郵送ください。

**配送** 特別な明記や弊社の管理範囲外による遅れがない限り、ご注文書を受け取ってから、シンガポール国内であれば10営業日以内、その他の住所へは14~21営業日以内にご注文の商品をお届けいたします。配送は宅配になります。

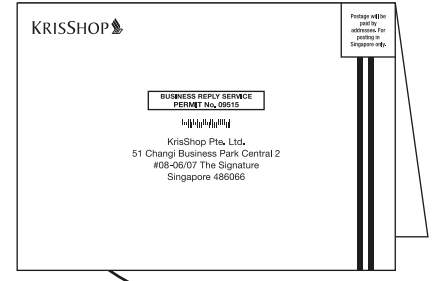
**保証** 商品ご購入時に全ての商品に不良のない状態であることを保証いたします。もしそうでない場合は、ご購入から30日以内に販売時の包装のままご返送される理由を明記の上、書留郵便にてご返品ください。返品された商品を受け取り次第、商品のお取り換えまたは戻し戻しさせていただきます。

**返送/払い戻し** 不良品の返品は、未着用、未使用のまま販売時の状態で、購入返金と共に30日以内にご返品ください。返金処理はご利用頂いたクレジットカード会社を通して、シンガポールドルにて返金されます。シンガポールドルとお客様のご使用になっている通貨の為替レートは、変動する可能性がありますのでご了承ください。弊社は返品にともなう郵送料、発送諸費用の返金はいたしません。割引券ご利用でお買い上げ頂いた商品はすべて、返金、交換できません。

How to use this postage-paid return envelope:

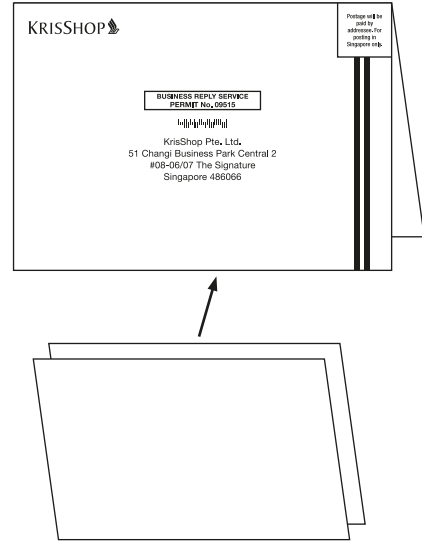
Step 1

Fold this in half with the mailing details exposed.



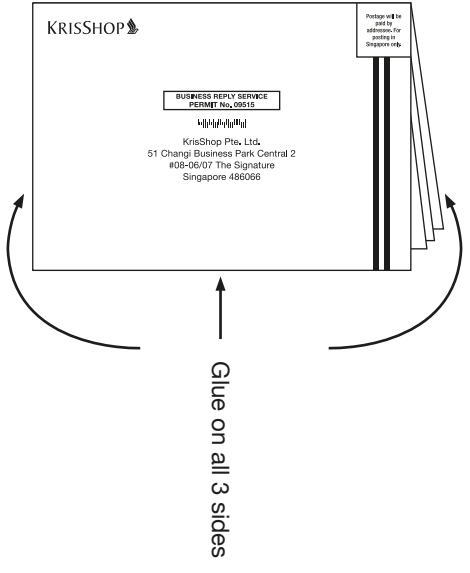
Step 2

Attach your supporting documents within.



Step 3

Seal all 3 sides with glue, encasing your supporting documents and mail.



Please fold along dotted line



Postage will be paid by addressee. For posting in Singapore only.

**BUSINESS REPLY SERVICE PERMIT No. 09515**



KrisShop Pte. Ltd.  
51 Changi Business Park Central 2  
#08-06/07 The Signature  
Singapore 486066