

KRISSHOP MAIL ORDER 邮购表格 通信販売申し込み用紙

Order Ref:

PART ONE: DELIVERY INFORMATION

PLEASE CHARGE TO 付款者 ご購入者

Please print in BLOCK CAPITALS. Street address and telephone number are compulsory.

Do not use PO Box No. 須填上地址和电话号码。请勿使用邮政信箱地址。

名前、住所、送り先の表記はローマ字でお願いいたします。

Mr/Mrs/Miss 姓名 氏名	
Address 地址 住所	
COMPULSORY	
City 城市 市町村	State 省 都道府県
Country 国家 国	Zip Code 邮编 郵便番号
Tel 电话号码 電話番号	
COMPULSORY	
Fax 传真 ファックス	
Email 电邮 Eメール	

Please provide your email address if you wish to receive an acknowledgement for your order.

KrisFlyer Membership No. (if applicable 若適用 該当者のみ)
<input type="checkbox"/> Please tick for PPS Club Members

DELIVERY INFORMATION 送货资料 お送り先

If different from above, please complete below. Please print in BLOCK CAPITALS.

Street address and telephone number are compulsory. Do not use PO Box No.

若与上述资料不一样, 请填写以下资料。须填上地址和电话号码。请勿使用邮政信箱地址。

ご自宅以外に送られる場合は、その送り先を下にお書きください。名前や住所、送り先の表記はローマ字でお願いいたします。

Mr/Mrs/Miss 姓名 氏名	
Address 地址 住所	
COMPULSORY	
City 城市 市町村	State 省 都道府県
Country 国家 国	Zip Code 邮编 郵便番号
Tel 电话号码 電話番号	
COMPULSORY	
Fax 传真 ファックス	

- All items (except chocolates and duty-free liquor) available for inflight sales can be delivered directly to your address.
- Fragrances and Tiger Balm are available for delivery in Singapore only.
- GST will be charged for all inflight items delivered in Singapore.
- For overseas delivery charges, please refer to the table found on the terms and conditions page. Price does not include customs, import duties and postal clearances.
- For multiple orders to a single location, delivery charge is applicable to each order below \$188.
- By completing this form, you agree and acknowledge that any personal data you provide will be processed by Singapore Airlines for the purposes of administering your order. Processing of any personal data is subject to Singapore Airlines' Privacy Policy. The Privacy Policy is available on www.singaporeair.com

I have read the 'Terms and Conditions' and will pay any duties if imposed for my shipment. **Compulsory! Please tick in agreement**

PART TWO: ITEM/S TO ORDER

Product Code	Name of Product	Colour/Size (if applicable)	Qty	Unit Price	GST	Delivery Fee	Total Amount
GRAND TOTAL						(S\$ Singapore Dollars)	

PART THREE: METHOD OF PAYMENT

Visa Mastercard Diners Club American Express JCB

Name of Cardholder 信用卡持有者姓名 クレジットカードの所有者名

Credit Card No. 信用卡号码 クレジットカード番号
<input type="text"/>

Expiry Date 有效期限
<input type="text"/>

Signature 签名 サイン	Date 日期 日付
<input type="text"/>	<input type="text"/>

Your signature, expiry date of credit card and telephone number are required to process your order. Please read all terms and conditions overleaf before ordering. 我们需要您的签名、信用卡到期日和电话号码以便处理您的订购。请在订购前参阅页后的所有条款。ご注文の際、サインとクレジットカードの有効期限、電話番号が必要です。ご注文前に裏面の条件すべてをお読み下さい。

Mailing Address:

KrisShop
Changi Airport Post Office,
P O Box 1063, Singapore 918157.

Payment with Voucher: (Please mail original voucher/s together with this form)

<input type="checkbox"/> PPS Gift Voucher	Total Value:
<input type="checkbox"/> Inflight Gift Voucher	
<input type="checkbox"/> KrisShop Voucher	

VOUCHER NUMBER/S:
<input type="text"/>

FOR OFFICIAL USE ONLY


NPA \$	Approval Code	Date	P.O. No.
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Tracking No.		Other Remarks (refund/replacement):	
<input type="text"/>		<input type="text"/>	

- Upon receipt of your KrisShop Order Form, the product(s) will be delivered to a Singapore address in 10 working days and overseas in 14-21 working days. Delivery is by courier.
- For purchases on www.krisshop.com: click on desired item, download form and fill in your particulars. Indicate item(s) you wish to purchase and price(s), and fax completed form to (65) 6542 9623.
- Biotherm, Bobbi Brown, Calvin Klein, Chloé, Clinique, Estée Lauder, Gucci, Jo Malone, Kiehl's, La Mer, Lancôme, Marc Jacobs, Miu Miu, OPI, Tiffany & Co. and Yves Saint Laurent items are not available for KrisShop Mail Order.

Inflight Sales Items – Delivery Charges

Delivery within Singapore	Free delivery for nett purchase above s\$100			
	S\$6 per order for nett purchase below s\$100*			
Delivery to an Overseas Address	Delivery charges dependent on number of items delivered to a single location			
	Number of items	1	2	3
Charges	S\$28	S\$50	S\$70	S\$85

- Items that are available inflight for sale may be delivered directly to your address (except chocolates, duty-free liquor and selected fragrances and cosmetics). Please browse through our Online Store at www.krisshop.com for the latest product offerings.
- Selected fragrances and Tiger Balm are available for delivery in Singapore only.
- GST will be charged for all inflight items delivered in Singapore.
- For multiple orders of inflight sales items to a single location within Singapore, delivery charge is applicable to each order below \$100.
- Overseas Destinations – Please refer to the table above for overseas delivery charges. Price do not include customs, import duties and postal clearances.

* The above minimum purchase qualifier of S100 does not apply to items under "KrisShop Living Catalogue" or any items indicated by this tag  at KrisShop.com

BUYING INFORMATION

Mail Order Forms can be downloaded from our website: www.krisshop.com. Singapore postage is included. Alternatively, you may check with cabin crew for availability of KrisShop Order Forms on board, or on request by fax (65) 6542 9623 or telephone (65) 6542 3208.

SUBMISSION OF COMPLETED FORMS

You may fax, mail or send your completed forms to KrisShop at the address shown at the bottom of this page. You can also send your forms to any overseas Singapore Airlines Ticketing or Airport Office.

PRICES Please refer to the above tables for delivery charges. **Customs, import duties and postal clearances are separate and additional to the price. These will be borne by the customer and cannot be paid using any form of vouchers. Prices are also subject to the prevailing Goods and Services Tax (GST), which will be charged in addition to all Mail Order items delivered in Singapore only.** All prices are quoted in Singapore Dollars. KrisFlyer members earn 1.5 KrisFlyer miles for every \$1.00 spent (excluding vouchers, discounts, taxes and delivery charges). KrisFlyer miles and benefits are not transferable. PPS Club members will be entitled to a 10% discount. PPS Club discount is not transferable.

PAYMENT You can pay by credit card, PPS Club Vouchers, Inflight Vouchers and KrisShop Vouchers only. Please do not send cash or personal cheques. Please mail original vouchers with your completed KrisShop Order Form to the address provided.

DELIVERY Upon receipt of your KrisShop Order Form, the product(s) will be delivered to a Singapore address in 10 working days and overseas addresses in 14–21 working days, unless specified or delayed by events beyond our control. Delivery is by courier.

GUARANTEE We guarantee that every item is in good condition at time of purchase. If it is not, please return the item to us by registered post in its original packaging within 30 days of receipt, detailing the reason for return. Upon safe receipt of returned goods, we will either exchange or refund the item.

RETURNS/REFUNDS To return unsuitable gifts, goods must be returned unworn/unused, in the same condition as when sold and accompanied by proof of purchase within 30 days. We will process the refund through the credit card company which processed your payment, in Singapore Dollars. Please note that the exchange rate between the Singapore dollar and your base currency may fluctuate. We will not refund or reimburse any postal, shipping or handling costs. All purchases using any form of vouchers are non-refundable and non-exchangeable.

条规/购买咨询

您可上网www.krisshop.com下载已包含新加坡邮费的邮购表格。此外，您也可向机舱服务人员要求额外的邮购表格，或是通过传真(65)65429623与电话(65)65423208索取。**呈交邮购表格**请将填妥的表格传真，邮寄或送交至本页的KrisShop地址。您也可以将表格寄送到任何新航海外售票处或办事处。

价格请参考以上货品运输费之列表。关税，入口税及邮政清算费另计。这些费用需由消费者承担并且不能以任何购物礼券付费。在新加坡国内送货的邮购商品将附加现行消费税(GST)。新币售价指明在新加坡国内送货。KrisFlyer 会员每消费 \$1.00可获得1.5 KrisFlyer Miles (不包括购物券，折扣，税款以及运输费)。合格的PPS会员，将能享有10%折扣。PPS折扣将不能转让。在购物时也许会要求您出示身份证件或PPS会员卡，以作核实之用。

付款您可以用信用卡，礼遇嘉宾(PPS)俱乐部购物券，机舱购物礼券付款(IV)以及KrisShop购物券。请勿寄现金或私人支票。请把正本购物券连同填妥的邮购表格一并寄来。

送货在收到您的邮购订单之后，我们将安排运送服务。除非另行通知或被无法预知情况所耽搁，否则我们将在10个工作日内将货品送达新加坡地址，海外地址则需14至21个工作日。货品将以速递方式运送。

保证我们保证所有货品在售出时完好无损。若有不满，请在购物后30天内把原包装货品以挂号邮寄方式退回，并详细注明原因。我们将在收到有关货品后，进行换货或退款程序。

退货/退款因不适用而要求退回的货品，必须是未经使用/穿戴，并在原来包装内。请在30天内将购物单据与退货一并寄来。我们将以您之前所付款的信用卡公司以新加坡货币进行退款。但请注意您所付款的货币与新加坡货币的兑换率也许会有所波动。我们将不承担您所支付过的任何邮费，运输费或手续费。退款或退货服务，将不适用于使用礼券购买的货品。

Mail Order Only Items – Delivery Charges

Singapore: No delivery charges for KrisShop Living items delivered within Singapore but GST will be charged.

Other Destinations: Please refer to the table below for overseas delivery charges.

Price does not include customs, import duties and postal clearances.

Shipping Weight per Item #	Below 2kg	Between 2kg-5kg	Above 5kg
OVERSEAS	S\$40*	S\$100**	S\$180***
SINGAPORE	Free delivery for KrisShop Living items but GST is applicable		

Shipping weight is based on the weights per item and not the combined order weight.

* Bulky items (not in standard size) below 2kg may be subject to extra overseas delivery charges.

** Bulky items above 2kg will be charged per item rate.

*** For item above 5kg, per item delivery charge is S\$180.

ご注文について

通信販売のお申込書は、ウェブサイト www.krisshop.com よりダウンロードすることができます。

もしくは機内のキャビンクルーにお尋ねいただくか、ファックス(65)65429623または、お電話(65)65423208にてお求めください。尚、お申込書にはシンガポール国内の郵便料金が含まれています。

お申込用書の提出 ご記入頂きました申込書はファックスで送付されるか、クリスショップメールオーダー宛てにご郵送ください。(このページに住所が記載されています)または、各国のSIA発券カウンターか、空港オフィスへご送付いただくことも可能です。

価格 郵送料は上記の料金表をご参照ください。**関税、輸入税、郵便通関料は別途負担になります。これらの費用は購入者に負担され、いかなる割引券での支払いはできません。シンガポールへ配送される全ての通信販売品には消費税(GST)が課されます。** 料金表のシンガポールドルの価格は、シンガポール国内の配送時のみ有効です。PPS会員様には10%の割引が適用されます。PPS会員様対象の割引は他の方に譲渡できません。商品お買い上げ時に、ご確認のためパスポートかPPS会員カードの提示をお願いする場合があります。

支払い クレジットカード、PPSクラブクリスショップ割引券、カスタマーケア割引券、機内割引券のみご利用いただけます。現金、もしくは小切手を郵送しないでください。割引券をご記入済みの通信販売注文書と一緒に、記載された住所宛てにご郵送ください。

配送 特別な明記や弊社の管理範囲外による遅れがない限り、ご注文書を受け取ってから、シンガポール国内であれば10営業日以内、その他の住所へは14~21営業日以内にご注文の商品をお届けいたします。配送は宅配になります。

保証 商品ご購入時に全ての商品に不良のない状態であることを保証いたします。もしそうでない場合は、ご購入から30日以内に販売時の包装のままご送付される理由を明記の上、書留郵便にてご返品ください。返品された商品を受け取り次第、商品のお取り換えまたは払い戻しさせていただきます。

返送/払い戻し 不良品の返品は、未着用、未使用のまま販売時の状態で、購入書類と共に30日以内にご返品ください。返金処理はご利用頂いたクレジットカード会社を通して、シンガポールドルにて返金されます。シンガポールドルとお客様のご使用になっている通貨の為替レートは、変動する可能性がありますのでご了承ください。弊社は返品にともなう郵送料、発送諸費用の返金はいたしません。割引券ご利用でお買い上げ頂いた商品はすべて、返金、交換できません。

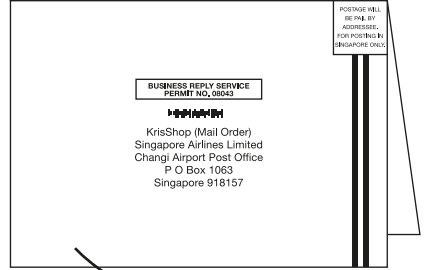
Returns should be sent to 请把邮件寄交 返品先の住所: KrisShop, Singapore Airlines Limited, Changi Airport Post Office, PO Box 1063, Singapore 918157

Enquiries on Mail Order can be directed to 若有任何疑问请电邮至 詳細&お問い合わせ先: krisshopcustomer@dfassgroup.com.sg, telephone: (65) 6542 3208

How to use this postage-paid return envelope:

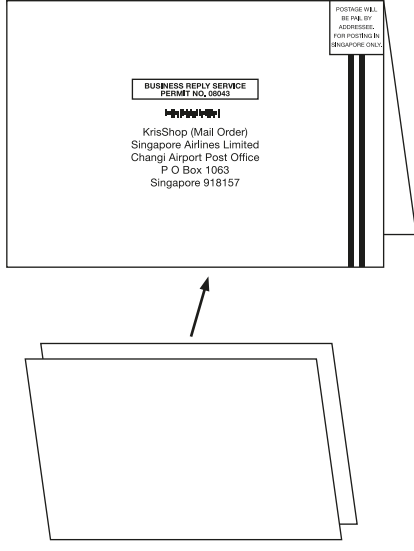
Step 1

Fold this in half with the mailing details exposed.



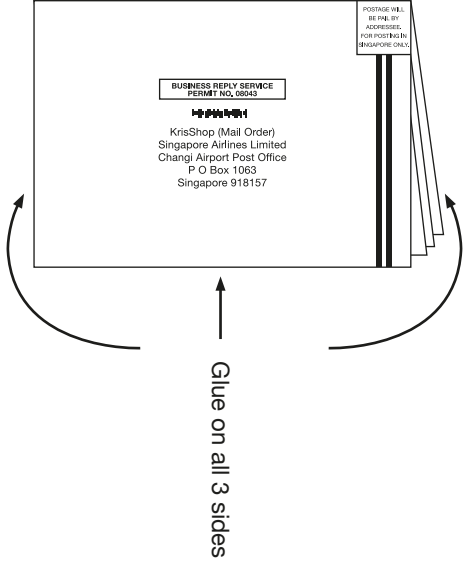
Step 2

Attach your supporting documents within.



Step 3

Seal all 3 sides with glue, encasing your supporting documents and mail.



Please fold along dotted line

POSTAGE WILL
BE PAID BY
ADDRESSEE.
FOR POSTING IN
SINGAPORE ONLY.

**BUSINESS REPLY SERVICE
PERMIT NO. 08043**



**KrisShop (Mail Order)
Singapore Airlines Limited
Changi Airport Post Office
P O Box 1063
Singapore 918157**